

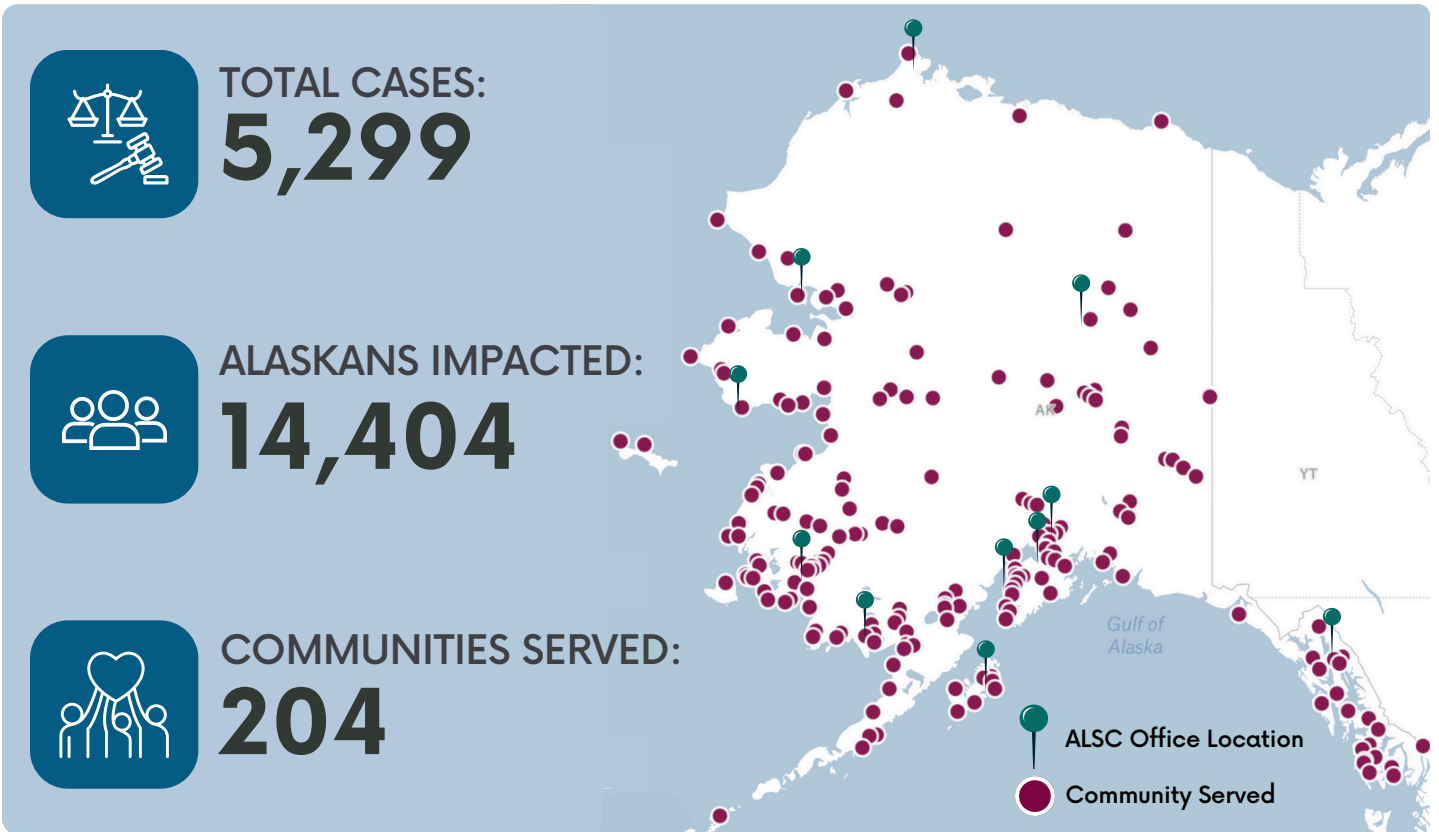
YEAR IN REVIEW 2024



2024 by the Numbers

In 2024, Alaska Legal Services Corporation (ALSC) continued our mission to ensure all Alaskans have access to justice, regardless of income or their ability to afford an attorney. We impacted more than 14,000 Alaskans in over 200 communities statewide.

Through direct legal services, online resources, and strategic partnerships, ALSC helped Alaskans navigate critical legal issues like housing, food security, health care, family safety, and end-of-life planning. This report reflects the resilience of our clients and the reach of our dedicated staff and volunteers.



POPULATIONS SERVED

HOUSEHOLDS WITH CHILDREN

2,637
CASES

52%

RURAL ALASKA

1,841
CASES

36%

PERSONS WITH DISABILITIES

1,585
CASES

31%

SENIORS/ ELDERS 60+

1,484
CASES

29%

DOMESTIC VIOLENCE

874
CASES

17%

VETERANS

302
CASES

6%



Our Impact in 2024

TOP LEGAL ISSUES

FOOD SECURITY



50%

2,635 CASES

RESTORING ACCESS TO FOOD FOR A FAMILY

Daniel is an elder living in rural Alaska. He cares for young children and relies on food assistance to ensure his family has enough to eat. When his benefits were unexpectedly stopped for multiple months, he was forced to skip his own meals, rely on relatives for food, and even borrow money for a box of cake mix for one of the children's birthdays. Daniel turned to ALSC, where an advocate quickly stepped in to resolve this issue, restoring his benefits and ensuring his family had access to food.

FAMILY LAW



12%

661 CASES

PATH TO FAMILY SAFETY

Pamela, a domestic violence survivor, sought ALSC's help with a divorce and custody case. Her husband and the father of her toddler had two protective orders against him and was in jail awaiting trial for physical and sexual assault. The husband had a lawyer in the divorce case, putting Pamela at a disadvantage because she could not afford one. An ALSC attorney represented Pamela and secured sole legal and physical custody of the child with significant protections on visitation until the father undergoes rehabilitation.

ESTATE PLANNING



10%

534 CASES

PEACE OF MIND THROUGH ESTATE PLANNING

Leo, an elder, was hospitalized in Anchorage with terminal cancer. He was concerned about his family and health care providers understanding his wishes for end of life care. An ALSC attorney embedded at the hospital visited Leo to address concerns, and immediately prepared an Advanced Healthcare Directive to ensure his decisions were known and his agent empowered to act. As Leo's health declined, he sadly passed weeks later. With ALSC's help, Leo and his family had peace of mind in his final days and avoided the emotional and financial toll of unwanted medical interventions.

Our Impact in 2024, cont.



HOUSING



8%
406 CASES

SECURING STABILITY AND INDEPENDENCE

Janet, a senior Alaskan in her late 70s with multiple disabilities, relies on family visits for daily support in her subsidized apartment. Her world was turned upside down when she received an eviction notice tied to these visits—putting both her housing and care at risk. Facing possible homelessness, Janet turned to ALSC. With the advocacy of an ALSC attorney, she successfully negotiated with her landlord, securing a reasonable accommodation that protected her right to remain in her home with continued family support.

HEALTH



6%
331 CASES

MEDICAID VICTORY FOR DISABLED AND SENIOR VETERAN

Amos is a senior and a veteran who recently had his leg amputated. He came to ALSC for help after being denied health care benefits. The agency claimed he needed to provide information about his estranged spouse, whom he had not seen or spoken to in years and had no way to contact. ALSC helped Amos challenge the decision, and the agency ultimately conceded he was legally entitled to benefits. Without access to health care, Amos's health and finances would have been severely impacted.

CLIENT ECONOMIC IMPACT



Return on Investment
for Alaskans:

5 to 1



Monthly household
increase in income:

\$2,000,946



One-time household
increase in assets:

\$449,918



One-time household
increase in income:

\$4,603,864

Legal Education and Outreach



ONLINE ACCESS TO LEGAL INFORMATION

AlaskaLawHelp.org is ALSC's free, self-help website for Alaskans looking for legal information. It offers guidance on civil legal issues, videos, forms, and a Find Legal Help tool to connect people with legal resources in their area.

In 2024, more than 57,000 users accessed the site—a 9% increase from the previous year.



REACHING ALASKANS STATEWIDE

With 11 physical offices across Alaska, our dedicated staff and volunteers brought legal education and outreach to communities from Old Harbor and Teller to Brevig Mission, Unalakleet, and Anaktuvuk Pass. Facing Alaska's vast geography and extreme conditions, our team crossed frozen rivers by snow machine, flew into remote villages, and navigated rugged terrain on ATVs—all to ensure Alaskans understand their rights and can access critical legal support.

In 2024, 1,684 Alaskans attended ALSC legal education events. We also provided one-on-one legal information to 774 individuals at outreach events, helping them address urgent legal issues and connect with life-changing resources.



LEVERAGING STRATEGIC PARTNERSHIPS

Through partnerships with the Alaska Court System, tribal organizations, bar associations, public libraries, and other community groups, ALSC maximizes resources to expand our reach.

By working collaboratively, we strengthen legal education efforts, improve access to justice in remote communities, and ensure people are connected to legal and social services that meet their needs.

Community Justice Worker Resource Center

ALSC's Community Justice Worker Resource Center (CJWRC), launched in October 2023, continues to expand as a hub for resources, curriculum, and certification supporting the Community Justice Worker (CJW) program.

The CJW Program is the first of its kind, training community embedded frontline advocates across Alaska to provide select legal services under ALSC's supervision. By extending legal support beyond traditional lawyer-based solutions, it offers an innovative approach to closing the justice gap. Developed in partnership with Alaska Pacific University and the Alaska Native Tribal Health Consortium, the program continues to grow as a nationally recognized model for expanding access to justice.



Workforce Development

Skilled legal advocates offering expertise and growth opportunities.



Access to Justice

Legal help in communities with no attorneys.



Stronger Communities

Community based support through trusted local advocates.

2024 CJWRC HIGHLIGHTS

- Staffed the program with co-directors, a CJW Support Director, and seven staff CJWs, expanding our reach in Alaska.
- Continued to develop resources, curriculum, and certification for training community based advocates, ensuring high-quality training and legal support.
- Secured a Legal Services Corporation (LSC) Disaster Relief Grant to develop specialized CJW training with partners serving Alaska Native and American Indian communities in Alaska, Arizona, Minnesota, Montana, and Oklahoma.
- Recognized by LSC President Ron Flagg during a 2024 U.S. Senate Judiciary Committee hearing on "Closing the Justice Gap," the CJW Alaska Model was highlighted as an innovative approach to expanding legal services.



ALSC Volunteer Program

Beyond ALSC's staffed office locations, our Volunteer Program expands access to legal services by connecting volunteers with pre-screened clients and community education opportunities, ensuring more Alaskans receive the support they need.

In 2024, ALSC enhanced its Volunteer Program to better integrate Community Justice Workers (CJWs) alongside attorneys, law students, paralegals, and other professionals. Volunteers from 19 Alaska communities handled 743 cases, positively impacting 2,174 Alaskans. Their efforts play a critical role in closing the justice gap and making legal assistance more accessible—regardless of location.



"The services helped me feed my family for the holidays. Because of the help I received, I can stay in my apartment, and my family won't be evicted." – 2024 Volunteer Community Justice Worker Client



PARTNERSHIPS AND COMMUNITY EDUCATION

- **Association of Village Council Presidents (AVCP) Realty Department:** AVCP Realty Staff, trained by the CJWRC, work with clients in their communities to draft wills for AVCP members with restricted property, which are then reviewed by ALSC.
- **Volunteer Attorney of the Day:** Pro bono attorneys provide one-time consultations in Family Law, Probate, Bankruptcy, Consumer Law, and general legal issues through monthly half-day phone sessions.
- **Landlord and Tenant Helpline:** Offered four nights per week, pro bono attorneys assisted 412 landlords and tenants with housing-related issues.
- **Day of Service Events:** ALSC collaborates with community partners for service events including MLK Day, Project Homeless Connect, Stand Down for Veterans, and the AFN convention's Elizabeth Peratrovich Legal Clinic.

CASES HANDLED



743

ALASKANS IMPACTED



2,174

VOLUNTEER HOURS



1,968

CASH VALUE OF VOLUNTEER TIME



\$297,162



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