

2009 – 2010 Juneau and Ketchikan Office Priorities

Nature of case	High	Med	Low
Consumer/Finance			
01 Bankruptcy/debtor relief			x
02 Collection (Repos, Defic, Garn)	x		
03 Contracts/Warranties			x
04 Collection Practices/Creditor Harassment	x		
05 Predatory Lending Practices not Mortg		x	
06 Loans/Installment Purchases (not coll.)		x	
07 Public Utilities		x	
08 Unfair Sales Practice		x	
09 Other Consumer/Finance		x	
Education			
12 Discipline (Inc. Expulsion/Suspension)			x
13 Special Ed./Learning Disabilities			x
14 Access (Inc Bilingual/Residency/Test)			x
15 Vocational Education			x
16 Student Financial Aid			x
19 Other Education			x
Employment			
21 Job discrimination			x
22 Wage claims			x
23 EITC (Earned Income Tax Credit)			x
24 Taxes (not EITC)			x
25 Employee Rights			x
26 Agricultural Wrkr Issues not Wage/FLSA			x
29 Other employment			x
Family			
30 Adoption			x
31 Custody/Visitation		a,b	
32 Divorce/Separation/ Annulment		a,b	
33 Guardianship/Conservatorship		x	
34 Name Change			x
35 Parental Rights Termination			x
36 Paternity			x
37 Domestic Abuse		b	
38 Support		c	
39 Other Family			x
Juvenile			
41 Juvenile Delinquent			x
42 Neglected/Abused/Dependent			x
43 Emancipation			x
44 Minor Guardian/Conservatorship		a,b	
49 Other juvenile			x
Health			
51 Medicaid (inc. Denali Kidcare)	x		
52 Medicare		x	
53 Gov. Children's Health Ins. Prog			x

Nature of case	High	Med	Low
54 Home & Community Based Care	x		
55 Private Health Insurance			x
56 Long Term Health Care Facilities	x		
57 State & Local Health			x
59 Other Health	x		
Housing			
61 Fed. Subsidized Housing Rights	x		
62 Homeownership/Real Property	x		
63 Landlord/Tenant (pvt)	x		
64 Other Public Housing	x		
65 Mobile Homes	x		
66 Housing Discrimination	x		
67 Mortgage Foreclosures	x		
68 Mortgage Predatory Lending/Practices	x		
69 Other Housing	x		
Income Maintenance			
71 TANF	x		
72 Social Security (not SSDI)	x		
73 Food Stamps/Commodities	x		
74 SSDI	x		
75 SSI	x		
76 Unemployment Comp		x	
77 Veterans Benefits		x	
78 State/Local Income Maintenance		x	
79 Other Income Maintenance		x	
Individual Rights			
81 Immigration/Naturalization			x
82 Mental Health		x	
83 Prisoner's Rights			x
84 Physically Disabled Rights		x	
85 Civil Rights		x	
86 Human Trafficking	x		
89 Other Individual Rights		x	
Miscellaneous			
91 Legal Assist. To Non-Profit Or./Grp		x	
92 Indian/Tribal Law	x		
92a Subsistence	x		
92b Native Allotments	x		
93 License (Auto & Other)			x
94 Torts			x
95 Advance Directives, Wills & Estates	d		
96 Advance Directives/Power of Attorney	d		
97 Municipal Legal Needs			x
98 DON'T USE Criminal Referrals			
99 Other Miscellaneous		x	

- a. Cases involving child snatching, denial of parental access, severe child or spousal abuse not otherwise being addressed, or very complex legal issues
- b. Cases in which self-representation is inappropriate and court-ordered attorney's fees unavailable
- c. Cases involving systemic problems with the CSSD or complex legal issues
- d. Low-asset seniors and those facing life-threatening illnesses

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